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**CITY OF TEMPE  
REQUEST FOR COUNCIL ACTION****Council Meeting Date: 01/29/2015  
Agenda Item: 5A3**

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**ACTION:** Approve the creation of one grant funded full-time, benefitted Community Health Coordinator position for the Patient Advocate Service.

**FISCAL IMPACT:** This position will be funded from the Salt River Pima-Maricopa Indian Community Grant with 100% of the costs of salary and benefits paid by the grant for one year. Sufficient budget appropriation for expenditure of this grant is authorized in the Governmental Grants and Donations Fund (Fund 46) as part of the fiscal year 2014-15 adopted budget.

**RECOMMENDATION:** Approve the grant funded position.

**BACKGROUND INFORMATION:** The Patient Advocate Service (PAS) was started in November 2013 as a pilot program to bridge the gap between emergency care, preventative health emergencies, and overall wellness. The PAS program has identified several common health issues/concerns such as medication compliance, chronic disease management, healthcare system navigation, and finding an advocate to ensure service delivery. The vast majority of these patients have complex medical issues that require coordinated care through many different resources. The PAS program facilitates coordination among these groups. The PAS program assists individuals in Tempe whose health concerns cause frequent 911 calls and repeated trips to hospitals with healthcare issues/concerns which align with the program. This innovative program is unique to Arizona. The Community Health Coordinator will serve as the PAS program coordinator and work to identify methods of effective community health and prevention methods to correct complex medical issues facing Tempe residents. The Community Health Coordinator will also design quality assurance programs to measure program outcomes and effectiveness and develop educational and operational programs. Hired staff will sign a memorandum of understanding that states the position is fully grant funded and would end if further funding is not secured beyond the grant period.

**ATTACHMENTS:** N/A

**STAFF CONTACT(S):** Darrell Duty, Deputy Chief of Medical Services, (480) 858-7209

Department Director: Greg Ruiz, Fire Medical Rescue Department Chief  
Legal review by: Kara Stanek, Assistant City Attorney  
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