memorandum

TEMPE Community Council

DATE: April 18, 2013

TO: Mayor and City Council

CC: Andrew Ching, Interim City Manager
Jeff Kulaga, Assistant City Manager
Shelley Hearn, Community Relations Department Manager

FROM: Kate Hanley, Executive Director, Tempe Community Council, Ext. 2303

RE: **FY 2013-14 City of Tempe Human Services (Agency Review) Final Volunteer Recommendations**

At the May 9, 2013 City of Tempe Issue Review Session, Tempe Community Council (TCC) Board President Woody Wilson, Agency Review Enhancement Committee Chair Bob Kawa and I will present the citizen-reviewed funding recommendations for FY 2013-14 City of Tempe Human Services.

It is our plan that Tempe will have a strong and dynamic system in which a resident facing crisis can become stable and eventually move to a state of independence, without slipping back into hardship. While the challenge of identifying spending priorities is always difficult, it has been even more so this year. The volunteer recommendations attached reflect an amount level to the FY 2012-13 investment from the General Fund. However, the Community Development Block Grant (CDBG) public services investment, while still at the maximum 15% allocation, has been reduced due to cuts at the federal level, by almost 22%. TCC has endeavored to partially alleviate the impact of this reduction through the realignment of available resources and a generous donation from local philanthropists Jenny Norton and Bob Ramsey.

Although there are signs that the economy is improving, clients utilizing human services are most often the last to recover. In addition, an increased number of families, children, seniors and individuals seek assistance as federal, state and county resources continue to decline.

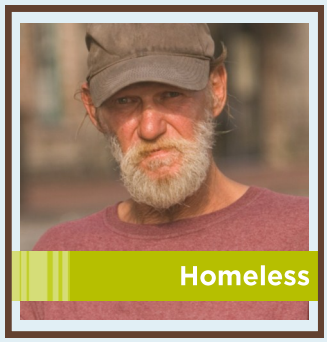
TCC appreciates the City Council's strong leadership and continued support for these vital programs and services. TCC's volunteer-guided process is honored to support Mayor and Council by: identifying human service needs, issuing the Request for Proposal, convening a broad-based volunteer committee of residents to interview agencies, forwarding consensus recommendations for human services funding, and serving as stewards of the investment by monitoring the fiscal and program performance of the grant recipients. Agency Review continues to be one of our community's most valued volunteer commitments and it is a privilege to serve the Council and community in this manner.

TCC appreciates the community volunteers who generously give their time to help make Tempe a community where we live, work, play and care for and about one another and is honored to continue serving as the stewards of the City's human service funds.

agency review

Community helping individuals and families move out of crisis, establish stability and maintain self-sufficiency.

Because we are Tempe.



Tempe

City of Tempe
Human Services Funding
Volunteer Recommendations
FY 2013/14

TEMPE Community Council

Prepared for Tempe City Council
April 18, 2013

TEMPE
Community
Council

April 18, 2013

To the Tempe Community at Large:

One of the most public roles of the Tempe Community Council (TCC) for the past 28 years has been to distribute human services funds on behalf of the City of Tempe. It has been my privilege this year to Chair this well regarded process, known as Agency Review.

What makes this process a truly unique community effort, and more than purely a grant cycle, is that TCC mobilizes interested volunteers, who work and/or live in Tempe, to bring Agency Review that human element. For Fiscal Year (FY) 2013/2014, TCC worked with 48 volunteers, who dedicated an estimated 20 hours each, over a four-month period, to reading human service proposals, evaluating them, interviewing those agencies, and finally making funding recommendations to the City Council. This process is arduous, eye-opening, complex, and completely rewarding for everyone involved.

Agency Review funds come from the City of Tempe General Revenue Fund, Federal Community Development Block Grants, and water utility customer donations through Tempe's Help to Others (H2O). The total funds recommended for distribution this year are close to $968,000, and will be allocated to 27 agencies Valley-wide with 40 programs serving Tempe clients. Those services include programs for our youth, seniors, those with disabilities, the working poor, survivors of domestic violence, and the homeless.

I'd like to thank those volunteers who dedicated their time and treasured insight to this process, as well as the TCC staff who assembled all of the information and coordinated the process. Together we make an impact. Together we care.

Because we are Tempe,

Bob Kawa

Bob Kawa
Volunteer Agency Review Enhancement Committee Chair
Tempe Community Council

AGENCY REVIEW

committee volunteers

Steve Holm (Co-Chair)
Bob Kawa (Co-Chair)
Sara Appleton
Louraine Arkfeld
Michael Berkley
Colleen Bivona
Angel Carbajal, Jr.
Laura Davis
Marcie Delmotte
Ilene Dode
Suzanne Fallender
Nancy Farrington
Chris Gonzalez
Anthony Gully
Michele Gurrieri
Shelley Hearn
Jenny Holsman Tetreault
Margaret Hunnicutt
Mike Jennings
Priscilla Kadi
Laura Kajfez
Julie Kent
Janice Klein
Linda Knutson
Sue Ligocki
John Linda
Barbara Lloyd
Nick Miner
Skip Neeley
Cecil Patterson, Jr.
Celeste Plumlee
Brian Pouderoyen
Nathanael Pretlow
Nancy Puffer
Chris Rabussay
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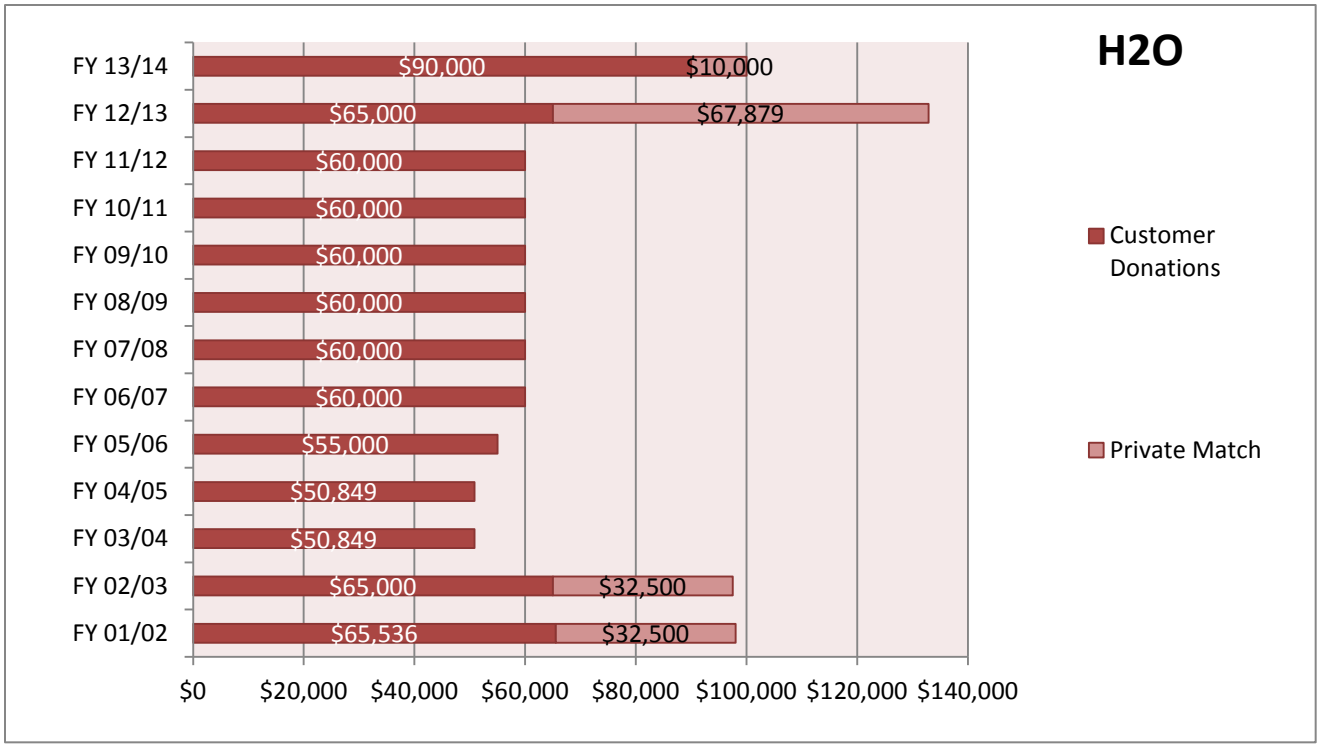
Scott Smas
Lori Snow
Kate Spielmann
Becky Spooner
Trista Taylor
Angie Thornton
Sandra Tignor
Genevieve Vega
Shauna Warner
Woody Wilson
Sally Wittlinger
Marge Zylla

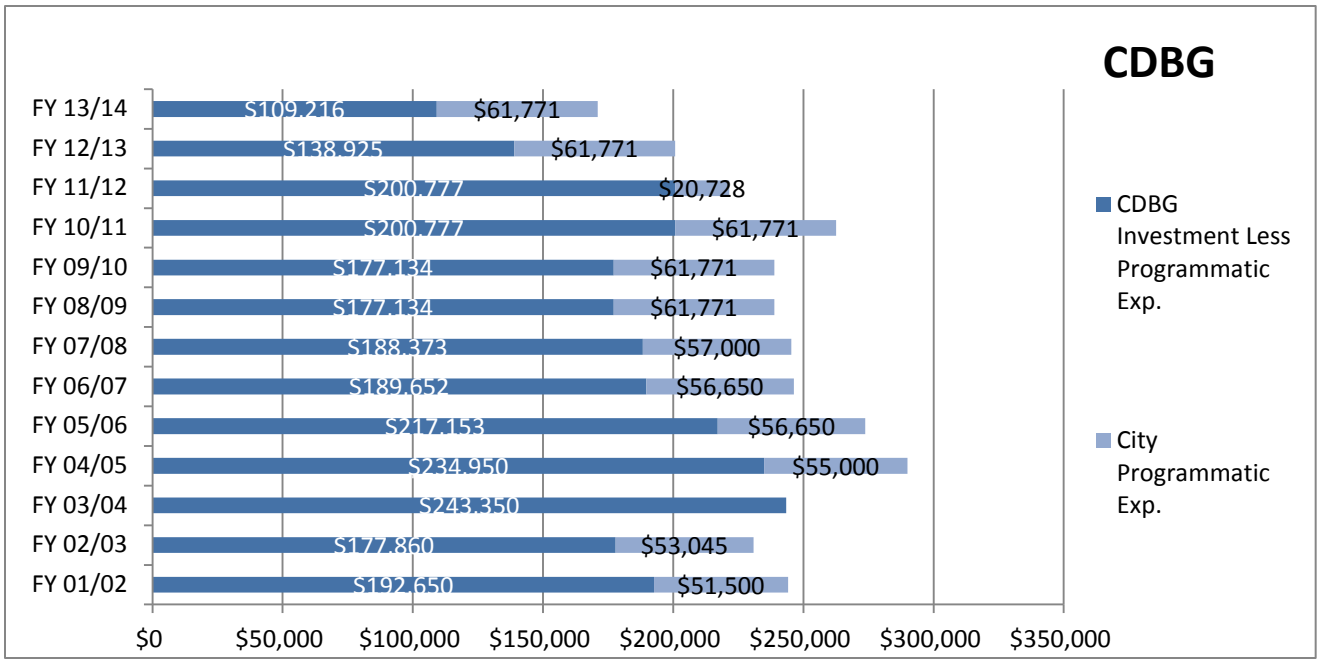
Caterina Mena, Staff
Laura Kajfez, Staff

Tempe thanks those who have served.

People in the community, caring for the community.

Human Service Investment History





AGENCY AND PROGRAM

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city of tempe FY 2013/14 final recommendations

CHART 1 of 3

	Agency	Program	FY 12/13 Request	FY 12/13 Final	FY 13/14 Request	FY 13/14 Final Rec.
	Crisis			36.10%	37.05%	37.82%
	HOMELESS					
1	A New Leaf, Inc.	East Valley Men's Center	$36,070	$23,436	$35,000	$22,733
2	Central Arizona Shelter Services (CASS)	Shelter Services	$85,000	$83,000	$85,000	$80,510
3	Community Bridges, Inc.	Substance Use Disorder Treatment Services	$40,000	$38,400	$38,400	$37,248
4	Homeward Bound	Family Services for Scattered-Sites	$5,000	$5,000	$7,870	$5,000
5	Tempe Community Action Agency (TCAA)	IHELP	$30,000	$10,957	$30,000	$10,957
6	Tempe Salvation Army	Intensive Crisis Case Management	$17,500	$16,130	$17,500	$16,130
7	UMOM New Day Centers, Inc.	Emergency Shelter for Families - Tempe	$25,000	$20,000	$20,000	$19,400
8	Urban Outreach-Tempe First United Methodist Church	Urban Outreach	$5,000	$5,000	$30,000	$4,850
9			$243,570	$201,923	$263,770	$196,828
	DOMESTIC VIOLENCE					
10	A New Leaf, Inc.	La Mesita Child Development Center	$15,000	$9,900	$12,000	$9,900
11	A New Leaf, Inc.	La Mesita Homeless Shelter	$57,500	$55,440	$65,600	$55,440
12	Catholic Charities Community Services	My Sister's Place	$7,637	$7,637	$7,185	$7,185
13	Catholic Charities Community Services	Pathways Transitional Housing	$6,300	$6,048	$7,185	$6,048
14	Chrysalis Shelter	Victim Services	$4,000	$3,960	$5,000	$3,960
15	Sojourner Center	Domestic Violence Shelter	$14,000	$14,000	$14,000	$13,580
16			$104,437	$96,985	$110,970	$96,113
	YOUTH DEVELOPMENT					
17	Assistance League of East Valley	*Operation School Bell	$10,000	$0	$10,000	$0
18	Child Crisis Center	Emergency Shelter Program - Tempe	$5,000	$5,000	$5,000	$5,000
19	Tumbleweed Center for Youth Development	Tempe Youth Resource Center	$68,117	$51,975	$51,975	$51,975
20			$83,117	$56,975	$66,975	$56,975
	SENIOR PROGRAMS					
21	None	None	$0	$0	$0	$0
	WORKING POOR					
22	United Food Bank	Food Link	$17,000	$16,000	$17,000	$16,000
23			$17,000	$16,000	$17,000	$16,000
	PROGRAMS FOR THOSE WITH DISABILITIES					
24	None					
25	Total Category		$448,124	$371,883	$458,715	$365,916

city of tempe FY 2013/14 final recommendations

CHART 2 of 3

	Agency	Program	FY 12/13 Request	FY 12/13 Final	FY 13/14 Request	FY 13/14 Final Rec.
	Stability			28.74%	27.54%	30.10%
	HOMELESS					
26	Save the Family Foundation of Arizona	Case Management	$25,000	$15,000	$25,000	$15,000
27	Save the Family Foundation of Arizona	Families Adult & Children Empowerment Services	$25,000	$15,000	$25,000	$15,000
28			**$50,000**	**$30,000**	**$50,000**	**$30,000**
	DOMESTIC VIOLENCE					
29	UMOM New Day Centers, Inc.	Transitional Housing - Tempe	$6,000	$6,000	$7,000	$6,000
30			**$6,000**	**$6,000**	**$7,000**	**$6,000**
	YOUTH DEVELOPMENT					
31	A New Leaf, Inc.	*Mayfield Alternative Youth Center	new	$0	$10,000	$0
32	Community Bridges, Inc.	Prevention Partnership	$13,164	$9,404	$9,404	$9,404
33	TCC/Open Horizons	Teen Parent Child Care Scholarship	$9,500	$9,500	$9,500	$9,215
34			**$22,664**	**$18,904**	**$28,904**	**$18,619**
	SENIOR PROGRAMS					
35	None		**$0**	**$0**	**$0**	**$0**
	WORKING POOR					
36	Community Information and Referral Services	2-1-1 Arizona	$11,000	$5,391	$6,000	$4,906
37	Community Legal Services, Inc.	Legal Advocacy for Tempe	$10,060	$10,060	$10,060	$9,758
38	Southwest Center for HIV/AIDS	Women's Empowerment	$10,000	$3,720	$5,000	$0
39	TCAA	Tempe Community Action Program	$206,000	$205,920	$206,000	$205,920
40	Tempe Salvation Army	Stability Program	$16,000	$16,000	$18,000	$16,000
41			**$253,060**	**$241,091**	**$245,060**	**$236,584**
	PROGRAMS FOR THOSE WITH DISABILITIES					
42	Alzheimer's Association Desert Southwest	*Caregiver Support Services	$10,000	$0	$10,000	$0
43			**$10,000**	**$0**	**$10,000**	**$0**
44	Total Category		**$341,724**	**$295,995**	**$340,964**	**$291,203**

city of tempe FY 2013/14 final recommendations

CHART 3 of 3

	Agency	Program	FY 12/13 Request	FY 12/13 Final	FY 13/14 Request	FY 13/14 Final Rec.
	Self-Sufficiency			33.07%	35.42%	32.08%
	HOMELESS AND DOMESTIC VIOLENCE					
	YOUTH DEVELOPMENT					
45	Association for Supportive Child Care	Child Care Injury Prevention Program	$5,000	$1,030	$5,000	$999
46	Boys and Girls Club of the East Valley	North Tempe Youth & Teens	$50,000	$24,750	$50,000	$24,750
47	Boys and Girls Club of the East Valley	Teen Services at Ladmo	$60,000	$49,500	$60,000	$49,500
48	Child Crisis Center	Family Resource Center	$6,500	$6,435	$6,500	$6,435
49	Child Crisis Center	Arizona Adoption and Foster Care	$1,750	$1,750	$1,750	$1,750
50	EMPACT - Suicide Prevention Center	Building Resiliency in Youth	$8,551	$7,000	$8,712	$6,790
51	Future for Kids	*Discover Your Future	new	$0	$30,000	$0
52	Girl Scouts - Arizona Cactus-Pine Council	Social Just Us - Tempe	$5,000	$2,500	$5,000	$2,500
53			**$136,801**	**$92,965**	**$166,962**	**$92,724**
	SENIOR PROGRAMS					
54	Area Agency on Aging, Region One	In Home Services	$22,000	$20,460	$25,270	$18,005
55	Area Agency on Aging, Region One	Benefits Assistance Program	$6,000	$2,730	$2,730	$2,484
56	East Valley Adult Resources, Inc.	East Valley RSVP	$5,000	$3,640	$5,000	$3,531
57	TCAA	Senior Action Program	$125,000	$111,600	$125,000	$111,600
58	Tempe Community Council	*Age Friendly Community Pilot	new	$81,375	$60,000	$59,869
59			**$158,000**	**$219,805**	**$218,000**	**$195,489**
	WORKING POOR					
60	Newtown CDC	Tempe CLT Operating Support	$18,600	$18,600	$18,600	$13,650
61			**$18,600**	**$18,600**	**$18,600**	**$13,650**
	PROGRAMS FOR THOSE WITH DISABILITIES					
62	The Centers for Habilitation	Job Training	$15,000	$9,300	$15,000	$8,463
63	Valley Center for the Deaf/ Catholic Community Svcs of Southern AZ	*Support Svcs for the Deaf, Deaf-Blind, & Hard of Hearing Seniors to Maintain Independence	$30,000	$0	$20,000	$0
64			**$45,000**	**$9,300**	**$35,000**	**$8,463**
65	Total Category		$358,401	$340,670	$438,562	$310,326
66	Total Total		$1,319,624	$1,030,033	$1,238,241	$967,445

*New Requests for FY 13/14 or Unfunded in FY 12/13

Sources of FY 13/14 Funds	
General Fund	$758,229
Help to Others (H2O)	$90,000
H2O Match	$10,000
Community Development Block Grant (CDBG)	$109,216
Total	**$967,445**

AGENCY REVIEW FINAL RECOMMENDATION

Agency: A New Leaf	
Program: East Valley Men's Center	
Program Summary: This program "offers single homeless men from Tempe the opportunity to recover their lives in a safe and supportive shelter environment."	
Amount Requested FY 13/14: $35,000	Amount Allocated FY 12/13: $23,436
Category: Crisis	Category Score: 34.25
Proposal Score: 34.75	Interview Grade: A
Agency Review Panel Recommendation: $23,436 Final Recommendation: $22,733	

I. REASONS TO FUND
- This program has a great track record- 80% of clients do not return to program
- This program serves the working homeless population (70% are employed)
- This program has a valuable education component
- This program works well with referral agencies to run at capacity
- This agency is well run and skilled at fundraising
- This shelter is not in Tempe, but is relatively close to Tempe border
- This program is one of the few that serves young men that age out of the foster care system
- This program is successful in transitioning clients out in fewer days than the maximum allowed (113 days v. 120 allowed)

II. REASONS NOT TO FUND AT FULL REQUEST
- Limited TCC funds

III. OTHER RELEVANT COMMENTS
- None cited by review panel

AGENCY REVIEW FINAL RECOMMENDATION

Agency: A New Leaf	
Program: La Mesita Child Development Center	
Program Summary: "Addresses the need for safe, quality childcare for homeless families, so that parents are able to work and/or attend vocational training."	
Amount Requested FY 13/14: $12,000	Amount Allocated FY 12/13: $9,900
Category: Crisis	Category Score: 34.25
Proposal Score: 37.50	Interview Grade: A
Agency Review Panel Recommendation: $9,900 Final Recommendation: $9,900	

I. REASONS TO FUND
- The agency is adaptive – providing scholarships during move
- This program is critical to get clients to self-sufficiency (maintain and finding employment)
- This program compliments other A New Leaf programs

II. REASONS NOT TO FUND AT FULL REQUEST
- This program is not at capacity
- Will re-open in August 2013

III. OTHER RELEVANT COMMENTS
- None cited by review panel

AGENCY REVIEW FINAL RECOMMENDATION

Agency: A New Leaf	
Program: La Mesita Shelter Services	
Program Summary: This program provides emergency shelter and support services to help homeless families transition from crisis to stability.	
Amount Requested FY 13/14: $65,600	Amount Allocated FY 12/13: $55,440
Category: Crisis	Category Score: 34.25
Proposal Score: 37.00	Interview Grade: A
Agency Review Panel Recommendation: $65,600 Final Recommendation: $55,440	

I. REASONS TO FUND
- This is a forward-looking agency/program
- The agency will increase capacity for this program next year and have continuity of services with the new facility
- This is an established agency making a strong investment in our community
- This program is critical for families

II. REASONS NOT TO FUND AT FULL REQUEST
- There are limited City of Tempe resources

III. OTHER RELEVANT COMMENTS
- None cited by review panel

AGENCY REVIEW FINAL RECOMMENDATION

Agency: A New Leaf	
Program: Mayfield Alternative Youth Center (MAYC)	
Program Summary: "MAYC is the only juvenile detention alternative program of its kind in the East Valley of Maricopa County. The program is a community based alternative for youth ages 8-17 who are status offenders or pre-delinquent youth, and their families."	
Amount Requested FY 13/14: $10,000	Amount Allocated FY 12/13: n/a
Category: Stability	Category Score: 34.50
Proposal Score: 33.75	Interview Grade: A
Agency Review Panel Recommendation: $10,000 Final Recommendation: $0	

I. REASONS TO FUND
- Valuable service to both families and police
- Dramatically cuts down on the time a police officer might spend dealing with a family in crisis
- This program utilizes highly trained professionals to assess the clients priority needs and can match those with other agencies
- This program prevents youth from entering the court system
- This program does extensive follow up with clients at 10/20/ 30 days after initial visit
- While this facility is not located in Tempe is it close to the border and easily accessible
- This agency is a valuable partner with a longs history in the community and delivers a wide range of services
- This program addresses the needs of the top priority population identified in the survey (youth)
- This program has an impressive success rate with 84% of clients not returning

II. REASONS NOT TO FUND AT FULL REQUEST
- Limited TCC funds
- New request to Agency Review

III. OTHER RELEVANT COMMENTS
- This agency is very interested in developing a relationship with Tempe Union High School District to refer clients similar to the working relationship they have with Mesa Public Schools

AGENCY REVIEW FINAL RECOMMENDATION

Agency: Alzheimer's Association Desert Southwest Chapter	
Program: Caregiver Support Services	
Program Summary: "The Alzheimer's Association services are focused on: (1) individuals with Alzheimer's disease and related disorders and (2) family and friends who serve as their caregivers and support systems for caregivers."	
Amount Requested FY 13/14: $10,000	Amount Allocated FY 12/13: $0
Category: Stability	Category Score: 34.50
Proposal Score: 32.60	Interview Grade: B
Agency Review Panel Recommendation: $10,000 **Final Recommendation: $0**	

I. REASONS TO FUND
- This program is for caregivers in the community and is a vital resource for them
- This program is for those who are not able to afford other community resources
- The baby boomers are growing and there is an increased need for these types of services
- This is a needed service that is not being met by other groups

II. REASONS NOT TO FUND AT FULL REQUEST
- This area of service was not the highest priority according to the human services survey
- It is difficult to determine the Tempe impact
- This request is new to Agency Review

III. OTHER RELEVANT COMMENTS
- The review panel felt that the agency have a good interview
- The representatives presented clear objectives
- The agency clearly defined the need/use of City of Tempe funds

AGENCY REVIEW FINAL RECOMMENDATION

Agency: Area Agency on Aging	
Program: Benefits Assistance Program	
Program Summary: This program "provides information, education, and assistance to people on Medicare or potentially eligible for the Medicare benefit."	
Amount Requested FY 13/14: $2,730	Amount Allocated FY 12/13: $2,730
Category: Self-Sufficiency	Category Score: 33.38
Proposal Score: 36.25	Interview Grade: B
Agency Review Panel Recommendation: $2,730 Final Recommendation: $2,484	

I. REASONS TO FUND
- Investment in this program is a good value to Tempe
- This is an important service for seniors and their caregivers
- This program utilizes volunteers effectively
- The agency would like to put additional volunteers in Tempe
- If funded, this would provide more face-to-face contact with clients

II. REASONS NOT TO FUND AT FULL REQUEST
- None cited by review panel

III. OTHER RELEVANT COMMENTS
- Unfortunate that the agency lost their grant writer

AGENCY REVIEW FINAL RECOMMENDATION

Agency: Area Agency on Aging	
Program: In Home Services	
Program Summary: Partnering with East Valley Adult Resources "to provide non-medical home care and support services to frail elderly and adults with disabilities to enable them to live independently in their own home for as long as possible."	
Amount Requested 13/14: $25,270	Amount Allocated FY 12/13: $20,460
Category: Self-Sufficiency	Category Score: 33.38
Proposal Score: 34.25	Interview Grade: C
Agency Review Panel Recommendation: $22,000 Final Recommendation: $18,005	

I. REASONS TO FUND
- This is a necessary service for the community
- This agency collaborates with other agencies serving Tempe residents (East Valley Adult Resources)
- Both police and fire rank senior services as a high priority according to the human services survey
- The waiting list continues to grow, so does the need for this type of service

II. REASONS NOT TO FUND AT FULL REQUEST
- There was incomplete budget information on the application

III. OTHER RELEVANT COMMENTS
- Many key grant staff members are transitioning out
- The review panel felt that there needed to be additional details regarding outcomes on the application

AGENCY REVIEW FINAL RECOMMENDATION

Agency: Assistance League of the East Valley	
Program: Operation School Bell	
Program Summary: "The goals of Operation School Bell are to provide new school clothing to children in elementary school."	
Amount Requested FY 13/14: $10,000	Amount Allocated FY 12/13: $0
Category: Crisis	Category Score: 34.25
Proposal Score: 29.75	Interview Grade: B
Agency Review Panel Recommendation: $0 Final Recommendation: $0	

I. REASONS TO FUND
- Great group and great cause
- This organization does a good job of raising private funds

II. REASONS NOT TO FUND AT FULL REQUEST
- Does not address a critical need
- There are other programs addressing similar need

III. OTHER RELEVANT COMMENTS
- None cited by review panel

AGENCY REVIEW FINAL RECOMMENDATION

Agency: Association for Supportive Child Care (ASCC)	
Program: Child Care Injury Prevention Program	
Program Summary: This program "provides training, support and essential safety equipment on the following training topics:" Child Passenger Safety; Pediatric First Aid, CPR, and AED Certification; The Home and Environment Safety; Crib/Safe Sleep Safety.	
Amount Requested FY 13/14: $5,000	Amount Allocated FY 12/13: $1,030
Category Score: 33.38	Category: Self-Sufficiency
Proposal Score: 31.33	Interview Grade: B
Agency Review Panel Recommendation: $1,030 Final Recommendation: $999	

I. REASONS TO FUND
- This program provides a valuable service to families and non-related childcare providers
- This program helps to those in need

II. REASONS NOT TO FUND AT FULL REQUEST
- The agency could make a greater effort at securing in kind donations and corporate partners
- Over-reliance on government funding; need to diversify revenue sources
- Lack of outreach to Tempe groups

III. CONDITIONS OF FUNDING:
- The review panel would ask that the ASCC seek out Tempe Union High School District students through Open Horizons/TAPP
- The review panel would ask that ASCC make an effort to seek out corporate donations, in kind goods, and sponsorship

AGENCY REVIEW FINAL RECOMMENDATION

Agency: Boys & Girls Clubs of the East Valley	
Program: North Tempe Youth & Teens, Laird	
Program Summary: This program provides "a safe place for young people (remove them from potentially unsafe or crisis situations) and offer programs in three priority outcome areas:" Academic Success, Good Character & Citizenship, and Healthy Lifestyles.	
Amount Requested FY 13/14: $50,000	Amount Allocated FY 12/13: $24,750
Category Score: 33.38	Category: Self-Sufficiency
Proposal Score: 37.00	Interview Grade: A
Agency Review Panel Recommendation: $30,000 **Final Recommendation: $24,750**	

I. REASONS TO FUND
- This Agency serves a priority group (youth) as identified by survey
- This Program serves a large number of clients
- This funding brings the north Tempe Boys & Girls Club more in line with the Ladmo Branch
- The number of clients served at this branch is increasing

II. REASONS NOT TO FUND AT FULL REQUEST
- Limited TCC funds

AGENCY REVIEW FINAL RECOMMENDATION

Agency: Boys & Girls Clubs of the East Valley	
Program: Teen Services, Ladmo	
Program Summary: This program provides "a safe place for young people (remove them from potentially unsafe or crisis situations) and offers programs in three priority outcome areas:" Academic Success, Good Character & Citizenship, and Healthy Lifestyles.	
Amount Requested FY 13/14: $60,000	Amount Allocated FY 12/13: $49,500
Category Score: 33.38	Category: Self-Sufficiency
Proposal Score: 34.33	Interview Grade: A
Agency Review Panel Recommendation: $49,500 Final Recommendation: $49,500	

I. REASONS TO FUND
- This program provides valuable leadership training as well as wages to Junior Staff Trainers
- Some of the clients served become valuable employees to the organization; about 1/3 are 'homegrown'
- Programs are valuable to the community
- This program serves a priority group (youth)
- No youth are turned away
- There is a need for more one-on-one academic assistance
- Turnover rate for program attendees is lower than at adjacent schools

II. REASONS NOT TO FUND AT FULL REQUEST
- Limited TCC funds
- Amount of request is significant relative to number of clients served

III. OTHER RELEVANT COMMENTS
- The review panel would like to consider funding requests based on specific programs as opposed to by location/branch
- The information related to attendance vs. population served was somewhat unclear

AGENCY REVIEW FINAL RECOMMENDATION

Agency: Catholic Charities	
Program: My Sister's Place	
Program Summary: "My Sister's Place provides a safe haven for women and/or their dependent children looking for a place to go to escape a life of domestic abuse."	
Amount Requested FY 13/14: $7,185	Amount Allocated FY 12/13: $7,637
Category: Crisis	Category Score: 34.25
Proposal Score: 37.25	Interview Grade: A
Agency Review Panel Recommendation: $7,185 **Final Recommendation: $7,185**	

I. REASONS TO FUND
- This is an unmet need - there is a waiting list and they turn away 2/3 of clients
- This agency's philosophy is to diversify funds and move away from government funding
- This is a critical need for our community and a demonstrated need
- The agency is reconsidering fundraising to be more effective
- This is an adaptive and flexible agency

II. REASONS NOT TO FUND AT FULL REQUEST
- There are limited City of Tempe resources available

III. OTHER RELEVANT COMMENTS
- The review panel felt that this was a strong interview

AGENCY REVIEW FINAL RECOMMENDATION

Agency: Catholic Charities	
Program: Pathways Transitional Housing	
Program Summary: "Pathways provides assistance to women either exiting emergency shelter or leaving an abuser without entering shelter."	
Amount Requested FY 13/14: $7,185	Amount Allocated FY 12/13: $6,048
Category: Crisis	Category Score: 34.25
Proposal Score: 37.25	Interview Grade: A
Agency Review Panel Recommendation: $7,185 Final Recommendation: $6,048	

I. REASONS TO FUND
- This agency's philosophy is to diversify funds and move away from government funding
- This is a critical need for our community and a demonstrated need
- This program is unique in that they keep families together
- The agency is reconsidering fundraising to be more effective
- This is an adaptive and flexible agency
- This agency is only requesting 3.7% of their total budget to provide critical services to Tempeans

II. REASONS NOT TO FUND AT FULL REQUEST
- There are limited City of Tempe resources

III. OTHER RELEVANT COMMENTS
- The review panel felt that this was a strong interview
- The review panel suggest to consider adding outcome measures regarding self-sufficiency
- This is considered a high priority and the review panel strongly suggests to hold harmless in reduction discussion

AGENCY REVIEW FINAL RECOMMENDATION

Agency: Central Arizona Shelter Services (CASS)	
Program: Shelter Services	
Program Summary: CASS' mission is to "Empower men, women and children with diverse needs to end their homelessness by providing shelter and supportive services."	
Amount Requested FY 13/14: $85,000	Amount Allocated FY 12/13: $83,000
Category: Crisis	Category Score: 34.25
Proposal Score: 34.73	Interview Grade: A
Agency Review Panel Recommendation: $85,000 **Final Recommendation: $80,510**	

I. REASONS TO FUND

- This agency made a professional presentation to the review panel
- This program does a good job of assessing each client's individual needs using the (HEART assessment tool) at the time of in take to quickly assess and rank clients matching them with the right level of care
- This agency is constantly evaluating all programs and making appropriate changes in an effort to be more efficient and effective
- This agency is concerned about being a good neighbor
- This agency collaborates well with a wide range of partners
- This agency has been successful in developing partners to provide necessary services
- This agency is committed to a holistic approach to moving a client to a greater level of self-sufficiency
- This program does a good job of tracking clients and 2/3 of clients do not return
- This program is always at capacity and there is an unmet need

II. REASONS NOT TO FUND AT FULL REQUEST

- This program does not fall into one of the survey's top priority categories

III. OTHER RELEVANT COMMENTS

- This agency is moving toward requiring a minimum of a B.A. in social work for all case managers

AGENCY REVIEW FINAL RECOMMENDATION

Agency: Child Crisis Center	
Program: Emergency Shelter Program - Tempe	
Program Summary: "A 42-bed Shelter where children are provided 24-hour care in a safe environment."	
Amount Requested FY 13/14: $5,000	Amount Allocated FY 12/13: $5,000
Category: Crisis	Category Score: 34.25
Proposal Score: 35.75	Interview Grade: A
Agency Review Panel Recommendation: $5,000 Final Recommendation: $5,000	

I. REASONS TO FUND
- This program is free to all children in crisis
- This program is requesting a relatively small amount of funding relative to service provided
- This program serves the population identified as the highest priority by the survey (youth)
- This agency has been responsive to financial pressures and has adapted to changing circumstances
- The demand for this service has continued to increase
- There is no similar program for Tempeans

II. REASONS NOT TO FUND AT FULL REQUEST
- Limited TCC funds

III. OTHER RELEVANT COMMENTS
- None cited by review panel

AGENCY REVIEW FINAL RECOMMENDATION

Agency: Child Crisis Center	
Program: Family Resource Center (FRC)	
Program Summary: This program helps "parents learn how to provide safe, healthy environments for their children and to stop child abuse and neglect before it begins."	
Amount Requested FY 13/14: $6,500	Amount Allocated FY 12/13: $6,435
Category Score: 33.38	Category: Self-Sufficiency
Proposal Score: 33.40	Interview Score: A
Agency Review Panel Recommendation: $6,435 Final Recommendation: $6,435	

I. REASONS TO FUND
- This program is evidence-based
- This program is a valuable service in a priority category
- This program has a client base that cannot pay for services
- This agency works are utilized by TCC staff to teach parenting classes
- All program are free to clients

II. REASONS NOT TO FUND AT FULL REQUEST
- The benefits of this program are not as easy to quantify

III. OTHER RELEVANT COMMENTS
- The review panel would suggest the agency explore options for a donation to help fund those compelled to attend by the court system

AGENCY REVIEW FINAL RECOMMENDATION

Agency: Child Crisis Center	
Program: Foster Care and Adoption - Tempe	
Program Summary: This program recruits, trains, licenses/certifies and monitors foster and adoptive homes (resource homes) for foster children from Maricopa County.	
Amount Requested FY 13/14: $1,750	Amount Allocated FY 12/13: $1,750
Category Score: 33.38	Category: Self-Sufficiency
Proposal Score: 35.40	Interview Grade: A
Agency Review Panel Recommendation: $1,750 **Final Recommendation: $1,750**	

I. REASONS TO FUND
- This program has a significant impact in Tempe for the dollars requested
- This program has quantifiable data regarding client satisfaction
- This is agency is a reliable partner with a good track record
- This program is the only one of its type dealing with adoption and foster care in our community
- This program adapts based on input received from children in program
- This agency meets monthly with 18 other agencies to discuss policy issues and address changing needs
- This program lost DES funding

II. REASONS NOT TO FUND AT FULL REQUEST
- Limited TCC funds

III. OTHER RELEVANT COMMENTS
- The review panel would suggest the agency explore options for a donation or small fee based on a sliding scale

AGENCY REVIEW FINAL RECOMMENDATION

Agency: Chrysalis Shelter for Victims of Domestic Violence, Inc.	
Program: Shelter Services	
Program Summary: "Chrysalis' mission is to lead our community to broad-based solutions to prevent domestic abuse." This program incorporates the following: crisis shelter, outpatient counseling, transitional housing, victim advocacy, lay legal advocacy, an offender treatment program, and a crisis hotline.	
Amount Requested FY 13/14: $5,000	Amount Allocated FY 12/13: $3,960
Category: Crisis	Category Score: 34.25
Proposal Score: 35.50	Interview Grade: A
Agency Review Panel Recommendation: $3,960 Final Recommendation: $3,960	

I. REASONS TO FUND
- This agency has solid collaborative relationships including with Care 7
- This category (DV) ranks as a top priority on the survey
- There is an increasing unmet need (47 Tempeans attempted to access services; all but 8 turned away)
- This is a stable agency that has a proven track record

II. REASONS NOT TO FUND AT FULL REQUEST
- Limited TCC funds

III. OTHER RELEVANT COMMENTS
- Working with ASU on joint project to work with offenders

AGENCY REVIEW FINAL RECOMMENDATION

Agency: Community Bridges, Inc.	
Program: Prevention Partnership	
Program Summary: This program will partner with the Tempe Union High School District and the Tempe Municipal Courts, to provide services to "focus on substance use diversion for youth and their parents as well as education and resources for school staff on emerging drug trends."	
Amount Requested FY 13/14: $9,404	Amount Allocated FY 12/13: $9,404
Category: Stability	Category Score: 34.50
Proposal Score: 36.33	Interview Grade: A
Agency Review Panel Recommendation: $9,404 Final Recommendation: $9,404	

I. REASONS TO FUND
- This is a needed service in the community
- This agency is a successful partner in the Coalition to End Under Age Drinking and Drug Abuse
- This agency presented great results for their identified objectives
- This program has a low recidivism rate
- This category (youth) was the top survey priority
- This programming is free to all residents

II. REASONS NOT TO FUND AT FULL REQUEST
- There is limited funding available

III. OTHER RELEVANT COMMENTS
- This was a successful interview and great presentation
- The review panel suggests to track client income-levels

AGENCY REVIEW FINAL RECOMMENDATION

Agency: Community Bridges, Inc.	
Program: Substance Use Disorder Treatment Services	
Program Summary: This program will "provide mobile community outreach and behavioral health-related crisis services to homeless, indigent, and working poor adults from Tempe."	
Amount Requested FY 13/14: $38,400	Amount Allocated FY 12/13: $38,400
Category: Crisis	Category Score: 34.25
Proposal Score: 33.00	Interview Grade: A
Agency Review Panel Recommendation: $38,400 **Final Recommendation: $37,248**	

I. REASONS TO FUND

- This program set the standard for substance abuse treatment and is emulated in other communities
- The services provided by this program reduce the time police and fire personnel spend with clients
- This agency has a good breadth of knowledge regarding substance abuse and how it relates to other challenges an individual may be facing
- This program is specific to Tempe
- This program serves a broad demographic
- This agency has adapted to the changing health care environment and is working with private insurance carriers
- This program is responsive to the needs of each client and uses "Navigators" to walk individuals through the system
- This program has expanded range of services by adding two RNs to staff
- This program has been successful in securing funding from other municipal partners

II. REASONS NOT TO FUND AT FULL REQUEST

- None cited by review panel

AGENCY REVIEW FINAL RECOMMENDATION

Agency: Community Information & Referral Services (CIR)	
Program: 2-1-1 Arizona	
Program Summary: CIR has been the lead entity for information and referral services for health and human services.	
Amount Requested FY 13/14: $6,000	Amount Allocated FY 12/13: $5,391
Category Score: 34.50	Category: Stability
Written Proposal Score: 31.00	Interview Grade: B
Agency Review Panel Recommendation: $6,000 Final Recommendation: $4,906	

I. REASONS TO FUND
- This program provides urgent and needed services for our community
- This program aligns with the philosophy of helping those in need
- This program is a useful resource not only for individuals in need but for human service agencies as well
- The program is nationally accredited
- This program has a huge collective vault of information for the community
- Services are available to anyone and everyone
- This organization is aligned with national programs and databases
- Although the organization is 'at capacity' they are making efforts to become more efficient and adapt to constraints and needs
- The staff are extensively trained and go through a certification process
- The organization has shown demonstrable agency changes in a positive direction

II. REASONS NOT TO FUND AT FULL REQUEST
- It does not seem that the organization is very proactive in their marketing efforts

III. OTHER RELEVANT COMMENTS
- The review panel would like to see a more active campaign to secure 1 cent from the non-urgent 911 calls
- The panel suggests that the organization seek other corporate partners
- The organization seems to be on the right path financially after taking correction actions
- The website has exhaustive information; however, is not very user-friendly

AGENCY REVIEW FINAL RECOMMENDATION

Agency: Community Legal Services, Inc. (CLS)	
Program: Legal Advocacy for Tempe	
Program Summary: Offering civil law services for "the low-income residents of the City of Tempe."	
Amount Requested FY 13/14: $10,060	Amount Allocated FY 12/13: $10,060
Category: Stability	Category Score: 34.50
Proposal Score: 33.40	Interview Grade: A
Agency Review Panel Recommendation: $10,060 **Final Recommendation: $9,758**	

I. REASONS TO FUND
- This program is only one in the state providing free legal advocacy for civil cases
- This agency has a good long range planning effort
- This agency is experiencing a decrease in federal funding
- This program has an excellent return on investment
- This agency provided thorough analysis
- Wide base of funding support from other cities
- Use client satisfaction surveys
- This program aligns with the philosophy of helping those in need

II. REASONS NOT TO FUND AT FULL REQUEST
- Limited TCC funds

III. OTHER RELEVANT COMMENTS
- Would be interested in more detailed information re ROI

AGENCY REVIEW FINAL RECOMMENDATION

Agency: East Valley Adult Resources (EVAR)	
Program: East Valley RSVP	
Program Summary: This program "recruits and places volunteers age 55+ in nonprofit, governmental and proprietary health care facilities meeting critical community needs in the City of Tempe."	
Amount Requested FY 13/14: $5,000	Amount Allocated FY 12/13: $3,640
Category: Self-Sufficiency	Category Score: 33.38
Proposal Score: 36.50	Interview Grade: A
Agency Review Panel Recommendation: $4,500 Final Recommendation: $3,531	

I. REASONS TO FUND
- This agency is cost efficient - has low administrative costs at 8%
- This program serves a large number of Tempe clients
- This program benefits other human service agencies providing critical programming for the community

II. REASONS NOT TO FUND AT FULL REQUEST
- There are limited City of Tempe resources and this is not as critical a need as other requests

III. OTHER RELEVANT COMMENTS
- The agency representatives came across as professional and knowledgeable

AGENCY REVIEW FINAL RECOMMENDATION

Agency: EMPACT – Suicide Prevention Center	
Program: Building Resiliency in Youth	
Program Summary: This program uses curriculum for "a school-based primary prevention program that offers practical skills for helping children learn how to think through and resolve everyday conflicts."	
Amount Requested FY 13/14: $8,712	Amount Allocated FY 12/13: $7,000
Category Score: 33.38	Category: Self-Sufficiency
Proposal Score: 31.00	Interview Grade: B
Agency Review Panel Recommendation: $7,000 Final Recommendation: $6,790	

I. REASONS TO FUND
- This program is not offered by any other group in Tempe
- This program is specific to Tempe
- This program helps to fill in the gap created by cuts to school counselors
- This program teaches a wide range of life skills
- This program is a resource for teachers at Thew and Rover

II. REASONS NOT TO FUND AT FULL REQUEST
- This program is not supported by a diverse revenue base; is completely dependent upon Tempe funds
- EMPACT could potentially support this program with existing EMPACT general funds

III. OTHER RELEVANT COMMENTS
- The review panel gained a more comprehensive understanding of the program through the agency interview
- EMPACT should consider fundraising for this program

AGENCY REVIEW FINAL RECOMMENDATION

Agency: Future for Kids	
Program: Discover Your Future	
Program Summary: Funds will be used to "deliver the Discover Your Future free after-school, enrichment program at Children First Academy in Tempe." "This school serves the homeless and those families that are in transition."	
Amount Requested FY 13/14: $30,000	Amount Allocated FY 12/13: n/a
Category Score: 33.38	Category: Self-Sufficiency
Proposal Score: 25.00	Interview Grade: C
Agency Review Panel Recommendation: $0 Final Recommendation: $0	

I. REASONS TO FUND
- Part of this program is hosted on ASU Campus using student mentors

II. REASONS NOT TO FUND AT FULL REQUEST
- This program's after school component serves all students at Children First Academy, many of which are not Tempe residents
- The proposal was inconsistent regarding the numbers of clients currently served
- This request represents a large portion of the Agency Review budget for a first-time applicant
- The agency does not have significant measureable outcomes

III. OTHER RELEVANT COMMENTS
- The review panel would encourage the Future for Kids staff to work more closely with TCC staff in preparing any future applications
- The review panel would encourage the Future for Kids board of directors to consider having a professional audit performed
- The review panel would like further information regarding the relationship with the Boys and Girls Club collaboration
- This agency might consider splitting out each program and applying for funding by program
- This agency might consider seeking one-time Tempe Community Foundation funding for a specific program

AGENCY REVIEW FINAL RECOMMENDATION

Agency: Girl Scouts – Arizona Cactus-Pine Council	
Program: Social Just Us – Tempe	
Program Summary: This program includes services that "are specifically focused on leading clients to achieve and maintain self-sufficiency in the short- and long-term." 1) Adelante Jovencitas 2) Baby Camp 3) Girl Scouts Beyond Bars	
Amount Requested FY 13/14: $5,000	Amount Allocated FY 12/13: $2,500
Category Score: 33.38	Category: Self-Sufficiency
Proposal Score: 32.20	Interview Grade: A
Agency Review Panel Recommendation: $5,000 Final Recommendation: $2,500	

I. REASONS TO FUND
- This program serves a unique and unserved population
- This program is in line with the survey priorities
- This program creates a support community for the girls involved
- This program is able to adjust to the changing needs that are identified by participants
- This program has no limit on the number of girls served that are in corrections system
- This program has support from the parent organization (Girls Scouts of America)
- This program has a diverse funding base and is applying to other valley cities for additional funds

II. REASONS NOT TO FUND AT FULL REQUEST
- Limited TCC funds

III. OTHER RELEVANT COMMENTS
- None cited by review panel

AGENCY REVIEW FINAL RECOMMENDATION

Agency: Homeward Bound	
Program: Family Services for Scattered-Sites	
Program Summary: "Homeward Bound provides transitional housing for families who are homeless, working poor and/or have experienced domestic violence."	
Amount Requested FY 13/14: $7,870	Amount Allocated FY 12/13: $5,000
Category: Crisis	Category Score: 34.25
Proposal Score: 36.83	Interview Grade: A
Agency Review Panel Recommendation: $7,870 Final Recommendation: $5,000	

I. REASONS TO FUND
- This is a strong and comprehensive program with important services for the community
- The 24 month time-frame provides a realistic opportunity for individuals in crisis to reach stability and move onto self-sufficiency
- The agency and program are expanding and adapting to meet the community needs; they recognize immediate barriers for clients and customize services for their ensured success
- This agency is expanding programs geared toward youth

II. REASONS NOT TO FUND AT FULL REQUEST
- The program is requesting an amount equal to the present shortfall

III. OTHER RELEVANT COMMENTS
- The review panel was impressed with the measurable outcomes
- The panel suggests that a financial representative be present at next year's interview

AGENCY REVIEW FINAL RECOMMENDATION

Agency: Newtown Community Development Corp.	
Program: Community Land Trust (CLT) Operating Support	
Program Summary: This program "provides affordable homeownership opportunities to low-income first time homebuyers…"	
Amount Requested FY 13/14: $18,600	Amount Allocated FY 12/13: $18,600
Category Score: 33.38	Category: Self-Sufficiency
Proposal Score: 32.60	Interview Grade: B
Agency Review Panel Recommendation: $15,000 **Final Recommendation: $13,650**	

I. REASONS TO FUND

- Meets a demonstrated need for affordable housing in Tempe
- Builds a permanent asset for Newtown and the residents of Tempe
- The program helps to stabilize the neighborhood where Newtown homes are located
- Funds invested in this program will continue to assist Tempeans into the future
- Addresses a need for the working poor by providing affordable housing
- The program provides a valuable education component for prospective and new homeowners
- Tempe funding helps to leverage federal matching funds

II. REASONS NOT TO FUND AT FULL REQUEST

- There appears to be a decrease in home sales; not on track to meet goal of 20 homes
- This program does not address a critical need

III. OTHER RELEVANT COMMENTS

- The Review Panel would like to have a clearer understanding of what percentage of funds will be dedicated to what specific program area (i.e. education, maintenance, home purchases)
- The Review Panel would like to see the existing homes depicted on a map

AGENCY REVIEW FINAL RECOMMENDATION

Agency: Save the Family Foundation of Arizona	
Program: Case Management	
Program Summary: This program is to support its Case Management expenses for individuals who are residents of Tempe or housed in one of Save the Family's five transitional housing units located in Tempe.	
Amount Requested FY 13/14: $25,000	Amount Allocated FY 12/13: $15,000
Category Score: 34.50	Category: Stability
Proposal Score: 39.00	Interview Grade: A
Agency Review Panel Recommendation: $15,000 Final Recommendation: $15,000	

I. REASONS TO FUND
- This agency has made positive organizational changes to be more efficient
- Contracting out the CFO position is an effective and efficient use of funds
- The eight (8) AmeriCorps volunteers they secured shoes the program is valuable
- Excellent return on investment
- This program serves a high number of Tempe clients
- They are actively building back their donor base; they are engaged in successful fundraising
- The CEO has stabilized the organization and demonstrated a good plan for moving forward

II. REASONS NOT TO FUND AT FULL REQUEST
- There are limited City resources available

III. OTHER RELEVANT COMMENTS
- Due to an excellent interview and high score the review panel would like to recommend that this program be held harmless in reduction talks

AGENCY REVIEW FINAL RECOMMENDATION

Agency: Save the Family Foundation of Arizona	
Program: Families Adult and Children Empowerment Services (FACES)	
Program Summary: To support FACES program expenses so that clients can achieve: permanent housing, income to support permanent housing, and self-sufficiency.	
Amount Requested FY 13/14: $25,000	Amount Allocated FY 12/13: $15,000
Category: Stability	Category Score: 34.50
Proposal Score: 38.33	Interview Grade: A
Agency Review Panel Recommendation: $15,000 Final Recommendation: $15,000	

I. REASONS TO FUND
- Good value for the money invested
- This is a stable, well-run organization to partner with
- This organization has made significant and positive changes
- This agency uses 8 Americorp volunteers, indicating that the program is viewed as valuable by other agencies

II. REASONS NOT TO FUND AT FULL REQUEST
- There are limited City resources
- This program seems to be more of a supplemental or support-oriented program than a critical need for our community (an enhancement to the core program of case management)

III. OTHER RELEVANT COMMENTS
- This programming enhances the case management portion
- The panel feels that the agency interview was well-done
- This agency has contracted out for the services of a CFO to achieve a higher level of financial management without significantly increasing costs

AGENCY REVIEW FINAL RECOMMENDATION

Agency: Sojourner Center	
Program: Domestic Violence Center	
Program Summary: "Sojourner Center provides a safe shelter and supportive services for women and children who are homeless and fleeing domestic violence."	
Amount Requested FY 13/14: $14,000	Amount Allocated FY 12/13: $14,000
Category: Crisis	Category Score: 34.25
Proposal Score: 32.00	Interview Grade: B
Agency Review Panel Recommendation: $14,000 Final Recommendation: $13,580	

I. REASONS TO FUND
- The review panels recommends support of this agency as an important regional partner for domestic violence services
- This program provides a valuable service to Tempe
- This agency is a leader in the provision of domestic violence services
- Domestic Violence ranks second in the survey priorities

II. REASONS NOT TO FUND AT FULL REQUEST
- None cited by review panel

III. OTHER RELEVANT COMMENTS
- This agency is working aggressively to increase private contributions and is hiring a development director to reach goals and grow donor base

AGENCY REVIEW FINAL RECOMMENDATION

Agency: Southwest Center for HIV/AIDS	
Program: Women's Health Empowerment Project	
Program Summary: This program "educates women about HIV/AIDS and sexually transmitted infections."	
Amount Requested FY 13/14: $5,000	Amount Allocated FY 12/13: $3,720
Category: Stability	Category Score: 34.50
Proposal Score: 33.75	Phone Interview Grade: D
Agency Review Panel Recommendation: $1,200 **Final Recommendation: $0**	

I. REASONS TO FUND
- This is an unique program for these kinds of services in Arizona
- This is a strong agency with immense presence in the state and a leader in its field

II. REASONS NOT TO FUND AT FULL REQUEST
- This program received a low proposal score
- The application numbers regarding Tempe seemed to be round numbers and potentially not representative
- The agency did not show up for the interview
- The review panel recommends more outreach to develop stronger Tempe connections in order to better serve Tempe clients
- There are limited City of Tempe resources and the review panel felt there were other higher critical needs

III. OTHER RELEVANT COMMENTS
- This recommendation is not only based on the phone interview
- The review panel suggests stronger measurements; they need to be more specific and stated more clearly in the application

AGENCY REVIEW FINAL RECOMMENDATION

Agency: Tempe Community Action Agency (TCAA)	
Program: Community Action Program (CAP)	
Program Summary: "Provides stability and independence to children, families, the working-poor, seniors and the homeless through a variety of programs and partnerships to alleviate poverty in Tempe."	
Amount Requested FY 13/14: $206,000	Amount Allocated FY 12/13: $205,920
Category Score: 34.50	Category: Stability
Proposal Score: 36.83	Interview Grade: A
Agency Review Panel Recommendation: $206,000 **Final Recommendation: $205,920**	

I. REASONS TO FUND
- This program is vital to families, it is Tempe's "safety net" to prevent homelessness and other adverse consequences of crisis
- This program clearly communicates the services available to clients
- This program is accessible by being housed in community centers
- This program can provide immediate assistance when necessary

II. REASONS NOT TO FUND AT FULL REQUEST
- None cited by review panel

III. OTHER RELEVANT COMMENTS
- The review panel would like to see more specifics re: collaborative efforts in the future

AGENCY REVIEW FINAL RECOMMENDATION

Agency: Tempe Community Action Agency (TCAA)	
Program: IHELP (Interfaith Homeless Emergency Lodging Program)	
Program Summary: "The Interfaith Homeless Emergency Lodging Program works in partnership with 40 faith communities, services organizations and volunteer groups to provide rotating lodging for 35 homeless individuals 7 nights a week."	
Amount Requested FY 13/14: $30,000	Amount Allocated FY 12/13: $10,957
Category: Crisis	Category Score: 34.25
Proposal Score: 36.43	Interview Grade: B
Agency Review Panel Recommendation: $15,000 **Final Recommendation: $10,957**	

I. REASONS TO FUND
- This program is the only provider of emergency shelter services within Tempe boundaries
- This program collaborates with Tempe's faith community to achieve a common goal
- This program involves volunteers from throughout Tempe in an activity that builds compassion and support for homeless individuals
- This program leverages in-kind contributions for the hard costs (food, housing, showers, etc.) from the faith community partners

II. REASONS NOT TO FUND AT FULL REQUEST
- AR partners express frustration in communicating and working collaboratively with agency leadership
- The review panel noted again, concern that case management was not integrated into I-HELP on site, clients are requested to make appointments and get to TCAA after being sheltered
- Last year's conditions, shared verbally with agency staff, related to screening consistent with other homeless shelters, were not fulfilled

III. OTHER RELEVANT COMMENTS
- The review panel recommends coordination with other AR partners or shelters e.g. The East Valley Men's Center to accommodate clients who are turned away
- The review panel recommends on-site supervision to alleviate problems with clients waiting to be selected for I-HELP, transportation to church sites and for clients who are not provided shelter services

IV. CONDITIONS FOR FUNDING in FY 13/14:
- The review panel recommends screening, during the in-take process consistent with practices followed by other nonprofit homeless service providers supported with government funding
- The review panel recommends the availability of case management be available to clients at sites during the evenings
- The review panel recommends that TCC and TCAA agree to a timelines to implement these recommendations prior to the start of FY 13/14 to assure uninterrupted funding.

AGENCY REVIEW FINAL RECOMMENDATION

Agency: Tempe Community Action Agency (TCAA)	
Program: Senior Action Program (SAP)	
Program Summary: This program "provides two essential services for older adults and the disabled in Tempe: Home Delivered Meals for the homebound, elderly and disabled Tempe residents, and Congregate Meals that include daily socialization activities at three Tempe Senior Centers."	
Amount Requested FY 13/14: $125,000	Amount Allocated FY 12/13: $111,600
Category: Self-Sufficiency	Category Score: 33.38
Proposal Score: 37.50	Interview Grade: D
Agency Review Panel Recommendation: $118,000 **Final Recommendation: $111,600**	

I. REASONS TO FUND
- This program provides vital services to seniors
- There is an increased cost of meal delivery

II. REASONS NOT TO FUND AT FULL REQUEST
- The review panel would like to see the complete budget – the information relating to Scottsdale numbers was withheld

III. OTHER RELEVANT COMMENTS
- The review panel felt that the agency representatives treated the members and the community process disrespectfully, came across defensive, arrogant, and were generally hostile presenters, unlike any other agency requesting support from the COT
- The original panel recommendation was revised upward during the consensus process due to the important services for seniors

AGENCY REVIEW FINAL RECOMMENDATION

Agency: Tempe Community Council (TCC)	
Program: Open Horizons	
Program Summary: "Open Horizons Teen Parent Scholarship Program is a dropout prevention program for teens that have given birth and want to continue attending school."	
Amount Requested FY 13/14: $9,500	Amount Allocated FY 12/13: $9,500
Category Score: 34.50	Category: Stability
Proposal Score: 36.67	Interview Score: B
Agency Review Panel Recommendation: $9,500 Final Recommendation: $9,215	

I. REASONS TO FUND
- This program serves a clear and demonstrated need in the community
- This program has a waiting list for services
- This program has concrete, measurable outcomes and is a proven success
- This program uses resources efficiently and effectively
- This program collaborates successfully with Tempe Union High School District
- This program has a diverse funding base

II. REASONS NOT TO FUND AT FULL REQUEST
- This program potentially serves a small number of non-Tempe students

III. OTHER RELEVANT COMMENTS
- None cited by review panel

AGENCY REVIEW FINAL RECOMMENDATION

Agency: Tempe Salvation Army (TSA)	
Program: Intensive Crisis Case Management	
Program Summary: The goals of this program are "to assist homeless individuals and families to achieve self-sufficiency, gain knowledge and tools to build their lives and break out of the cycle of poverty; and meet their most basic needs so they don't have to worry about where the next meal will come from or where they will sleep."	
Amount Requested FY 13/14: $17,500	Amount Allocated FY 12/13: $16,130
Category: Crisis	Category Score: 34.25
Proposal Score: 35.86	Interview Score: C
Agency Review Panel Recommendation: $15,000 Final Recommendation: $16,130	

I. REASONS TO FUND
- This is agency is a stable Tempe institution known for providing assistance to Tempe's most needy
- This program accepts all clients
- This program provides essential crisis services
- This agency has strong, capable front line staff
- This request is modest in relationship to the services provided

II. REASONS NOT TO FUND AT FULL REQUEST
- The funding to this organization does not come from a diverse base

III. OTHER RELEVANT COMMENTS
- The review panel suggests that the board expand to include members that could provide strong leadership and direction
- This agency should look to the board to assist staff in diversifying funding sources
- Due to the lack of human resources, this agency does not have the capacity to seek other funding sources
- While the review panel appreciates the candor of the TSA staff in identifying the issues involving collaborating with partner agencies, this aspect might be more appropriate for discussion outside of the AR process

AGENCY REVIEW FINAL RECOMMENDATION

Agency: Tempe Salvation Army (TSA)	
Program: Stability Management	
Program Summary: Includes support for rental, water, food, basic needs assistance, clothing, shelter and medications.	
Amount Requested FY 13/14: $18,000	Amount Allocated FY 12/13: $16,000
Category Score: 34.50	Category: Stability
Proposal Score: 34.33	Interview Grade: C
Agency Review Panel Recommendation: $16,000 **Final Recommendation: $16,000**	

I. REASONS TO FUND
- This agency has a long-standing reputation for being the front line provider of services to Tempe's homeless population
- This agency does not turn anyone in need away
- This agency is a primary source of food for a large percentage of the homeless in Tempe
- This agency is well-known among those in need
- This agency is easily accessible to clients

II. REASONS NOT TO FUND AT FULL REQUEST
- This program has a lack of measureable outcomes
- Increased funding to this program would likely increase the quantity of services delivered, but not the quality of service
- The review panel would like to see a greater emphasis on helping clients achieve stability

III. OTHER RELEVANT COMMENTS
- This agency could improve in goal setting and identifying measurable outcomes
- The review panel would recommend that the regional body at TSA assist the local agency by providing more complete financial information
- TSA's collaborative attempts with TCAA have not been successful

AGENCY REVIEW FINAL RECOMMENDATION

Agency: The Centers for Habilitation (TCH)	
Program: Job Training	
Program Summary: This program "provides men and women with disabilities the opportunity to earn a paycheck."	
Amount Requested FY 13/14: $15,000	Amount Allocated FY 12/13: $9,300
Category: Self-Sufficiency	Category Score: 33.38
Proposal Score: 32.80	Interview Grade: B
Agency Review Panel Recommendation: $10,000 **Final Recommendation: $8,463**	

I. REASONS TO FUND
- There are not many other similar services being provided in the community
- The agency embarks on strong marketing efforts
- This is a long-standing agency and presence in Tempe
- The agency continues to receive state reductions
- The agency is constantly evaluating and redirecting
- This program has a positive impact on Tempe

II. REASONS NOT TO FUND AT FULL REQUEST
- They would not increase services with this funding
- The category/population does not rank among the top priorities in the human services survey

III. OTHER RELEVANT COMMENTS
- The Arc did not apply this year necessitating a need to fund disability services funding
- The review panel would like more specificity in how the funds will be used
- The review panel was concerned about the long-term financial picture of this agency

AGENCY REVIEW FINAL RECOMMENDATION

Agency: Tumbleweed Center for Youth Development	
Program: Tempe Youth Resource Center (TYRC)	
Program Summary: "The TYRC's main objective is to provide the opportunities and tools necessary for each young person to have the ability to transition from the streets to stable housing."	
Amount Requested FY 13/14: $51,975	Amount Allocated FY 12/13: $51,975
Category: Crisis	Category Score: 34.25
Proposal Score: 36.75	Interview Grade: A
Agency Review Panel Recommendation: $51,975 Final Recommendation: $51,975	

I. REASONS TO FUND

- This program provides an essential service to Tempe's homeless youth
- Youth are identified as the top priority on the survey
- This is a well-established agency with resources and programs available to clients beyond what is offered in Tempe
- There are no similar services provided for homeless youth in Tempe
- This program serves a large volume of youth daily
- This program is actively seeking to re-evaluate and improve on both programs to deliver services and measurement tools
- This program is well known to the clients they serve
- This program has expanded access to case management by moving to drop in system v. scheduled appointments

II. REASONS NOT TO FUND AT FULL REQUEST

- Limited TCC funds

III. OTHER RELEVANT COMMENTS

- The review panel would suggest approaching the DTC staff for a recommendation for a Tumbleweed Board Member that would represent the interests of Downtown business and property owners and serve as a communications link between the two groups

IV. CONDITIONS

- The program must have a facility location to receive quarterly payments; TCC staff to hold checks if need be

AGENCY REVIEW FINAL RECOMMENDATION

Agency: UMOM New Day Centers, Inc.	
Program: Emergency Shelter for Families	
Program Summary: To provide "emergency and supplemental shelter services to assist homeless families whose last place of residence prior to coming to UMOM was Tempe." To include: Food and Shelter, Case Management, Education, Medical Care, Housing Assistance, Supplies, and Follow-Up.	
Amount Requested: $20,000	Amount Allocated FY 12/13: $20,000
Category: Crisis	Category Score: 34.25
Proposal Score: 31.25	Interview Grade: A
Agency Review Panel Recommendation: $20,000 **Final Recommendation: $19,400**	

I. REASONS TO FUND
- This program has one case worker follow a family the entire way as they move through the continuum of services
- This program has a proven record of long term successes
- This program serves a large volume of families in need
- Though not in Tempe, this program is located just across the city border and is easily accessible to Tempe clients
- This program prioritizes to serve those with the most dire need for shelter
- This program has a growing waiting list
- This program has been able to reduce the ratio of case workers to families
- Tempe's past contributions do not cover the full cost of the Tempe residents that are served

II. REASONS NOT TO FUND AT FULL REQUEST
- None cited by review panel

III. OTHER RELEVANT COMMENTS
- This agency gave an excellent presentation and was well-versed in all aspects of the proposal
- This agency has a long-standing record of successful fundraising and has recently completed a $24 million capital campaign

AGENCY REVIEW FINAL RECOMMENDATION

Agency: UMOM New Day Centers, Inc.	
Program: Transitional Housing - Tempe	
Program Summary: "Families in the Transitional Housing Program receive safe shelter as well as a host of supportive programs offered that are designed to improve their health, well-being, academic achievement, and job opportunities."	
Amount Requested FY 13/14: $7,000	Amount Allocated FY 12/13: $6,000
Category: Stability	Category Score: 34.50
Proposal Score: 33.67	Interview Grade: A
Agency Review Panel Recommendation: $6,000 Final Recommendation: $6,000	

I. REASONS TO FUND
- Funding this program is a good use of funds and financial management
- This program is a good value for our investment
- This is a needed program (a large increase in demand for services for families)
- This is a well-managed organization
- This agency restructured their program to be more efficient for clients
- This agency/program has a strong Tempe connection

II. REASONS NOT TO FUND AT FULL REQUEST
- This program appears to be able to absorb funding cuts
- There are limited City resources

III. OTHER RELEVANT COMMENTS
- The panel would like to reiterate that they want to remain in partnership with this program

AGENCY REVIEW FINAL RECOMMENDATION

Agency: United Food Bank	
Program: Food Link	
Program Summary: To provide nutritious food to our Tempe Food Link Program partner agencies. It is designed to assist food-insecure people by providing them with nutritious meals, snack or food boxes to help improve their health and well-being.	
Amount Requested FY 13/14: $17,000	Amount Allocated FY 12/13: $16,000
Category Score: 34.25	Category: Crisis
Proposal Score: 38.63	Interview Grade: A
Agency Review Panel Recommendation: $16,000 Final Recommendation: $16,000	

I. REASONS TO FUND
- This agency serves a large number of Tempe organizations
- Tempe's funding for this program is very small in proportion to the services received
- This agency is very efficient in fundraising efforts

II. REASONS NOT TO FUND AT FULL REQUEST
- Limited TCC funds

III. OTHER RELEVANT COMMENTS
- This agency gave an excellent presentation and was well-versed in all aspects of the proposal

AGENCY REVIEW FINAL RECOMMENDATION

Agency: Urban Outreach – Tempe First United Methodist Church	
Program: Urban Outreach	
Program Summary: This program is the homeless and community outreach program of First United Methodist Church of Tempe. The mission is "to connect homeless people with services that can help them move from crisis to stability in a relational environment that is supportive, respectful and easily accessible."	
Amount Requested FY 13/14: $30,000	Amount Allocated FY 12/13: $5,000
Category: Crisis	Category Score: 34.25
Proposal Score: 33.00	Interview Grade: A
Agency Review Panel Recommendation: $15,000 **Final Recommendation: $4,850**	

I. REASONS TO FUND
- This program provides essential services to the homeless in downtown Tempe
- This agency has shown a commitment to the program by investing in capital improvements to the shower facilities on site
- This program serves a significant number of clients (210/week)
- This program may cease to exist without support from Agency Review
- This program continues to see an increased demand for the services they provide
- This program is serves only Tempeans
- This program makes good use of volunteers
- This program provides case management on a drop in basis at a location that is easily accessible to the downtown homeless population
- This program has made drastic cuts to remain in operation

II. REASONS NOT TO FUND AT FULL REQUEST
- This program has experienced some recent instability in management
- Lack of TCC funds

III. OTHER RELEVANT COMMENTS
- The review panel would recommend that Urban Outreach go through the appropriate channels within the church to seek support from other congregations

AGENCY REVIEW FINAL RECOMMENDATION

Agency: Valley Center of the Deaf / Catholic Community Services of Southern Arizona	
Program: Support Services for the Deaf, Deaf-Blind, and Hard of Hearing Seniors to Maintain Independence	
Program Summary: This program proposes to offer services for the Deaf, Deaf-Blind, and Hard of Hearing individuals to allow them to maintain independent living in their homes in the new affordable housing project, Apache ASL Trails in Tempe.	
Amount Requested FY 13/14: $20,000	Amount Allocated FY 12/13: $0
Category: Stability	Category Score: 34.50
Proposal Score: 33.20	Interview Grade: C
Agency Review Panel Recommendation: $10,000 **Final Recommendation: $0**	

I. REASONS TO FUND

- This program claims to provide 'survival' services
- 100% of Tempe residents served by this program
- Funding this program will increase the hours of case management
- This program helps to sustain quality of life for its residents

II. REASONS NOT TO FUND AT FULL REQUEST

- The review panel does not feel that the need justifies the funding request; however, they would like to see partial funding
- This population is not highly listed on the priorities identified in the human services survey
- There is unstable on-going funding for this program
- The review panel felt that this could be a borderline medical category – we do not fund medical needs through this process
- There are limited City of Tempe resources
- This request has not been previously funded through Agency Review

III. OTHER RELEVANT COMMENTS

- If this program is funded the review panel would like to see increased case management
- The review panel would like to see this organization expand their client base – younger hearing impaired residents could help some of the older residents

FOR MORE INFORMATION

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