

CITY OF TEMPE
REQUEST FOR COUNCIL ACTION

Council Meeting Date: 08/18/2016
Agenda Item: 5B13

ACTION: Award one-year contracts with four, one-year renewal options to Hoffman Southwest (Roto-Rooter Service and Plumbing), Service Pros Plumbing Heating & Cooling, and RKS Plumbing and Mechanical for plumbing work associated with the Service Line Protection Program and Water/Sewer Program.

FISCAL IMPACT: Total combined cost for these three contracts will not exceed \$650,000 during the one-year contract term. Sufficient funds have been appropriated in the General Fund – cost center 3290 (Service Line Protections) – and the Water/Wastewater Capital Project Fund – cost center 3299969 (Collection and Pump Replacement & Repairs) – for the anticipated expenditures.

RECOMMENDATION: Award the contracts.

BACKGROUND INFORMATION: (RFP 17-023) The City of Tempe issued a Request for Proposal (RFP) to establish contracts for plumbing work associated with the SLiPP and WatSew programs.

SLiPP is a City of Tempe operated program that provides financial assistance of up to \$5,000 per service line (water and sewer) for each 12 month period to homeowners who maintain their eligibility with a monthly payment through their current utility bill.

The Service Line Protection Program (SLiPP) program is designed to be revenue generating and costs related to repairs made under the program are to be paid from fees collected from subscribers. Should participant fees be insufficient to cover the programs cost, sufficient funds have been appropriated in the General Fund – cost center 3290 (Service Line Protection) – for the anticipated expenditures.

The WatSew permit process, operated by the City of Tempe, allows homeowners, for a flat fee, to obtain a permit for the repair and/or replacement of their sewer service line located within the rights-of-way in Tempe to include an alley, sidewalk or street. This work would be performed either by the City of Tempe or one of the SLiPP plumbers.

The WatSew process is outside of the SLiPP program – a homeowner does not have to be a member of SLiPP to purchase this permit.

Costs established under the contracts include fixed fees for the most common repairs on a per linear foot, per square foot, or an each basis so that the City is able to easily verify that charges are correct when bills are submitted.

Evaluation Process

Five firms submitted offers which were reviewed by City staff using the following criteria:

Award Criteria		Weight
1	Cost	5 (29%)
	a Plumbing work	
	b Landscaping work	
	c Service call fees	
2	Qualifications	5 (29%)
	a Experience of firm and scope of services offered	
	b Licensing	

	c	Equipment and staffing	
	d	Response times	
	e	References	
3		Landscaping Services	4 (24%)
	a	Experience of firm	
	b	References	
4		Warranty Offered	2 (12%)
	a	Plumbing	
	b	Landscaping	
5		Overall response to RFP	1 (6%)
	a	Quality, composition and completeness of response	
	b	Firms acceptance of City's Terms and Condition	

Results of Scoring

The table below shows the scoring results.

Firm	Score	Cost
Hoffman Southwest (Roto-Rooter Services & Plumbing)	151.72	\$ 4,657
Service Pros Plumbing, Heating & Cooling	141.86	\$ 6,718
RKS Plumbing & Mechanical	140.11	\$ 7,532
Mr. Rooter Plumbing	138.76	\$ 8,715
Nu Flo Services of Phoenix	129.01	\$ 17,195

Costs are based on vendor submitted costs for specified services and repairs and are calculated based on the purchase of one of each. The actual costs for the contracts will be for the purchase of multiple quantities of various field repairs that will be carried out under the program.

It is recommended that contracts be awarded to Hoffman Southwest (Roto-Rooter Services & Plumbing), Service Pros Plumbing, Heating & Cooling, and RKS Plumbing & Mechanical, the high scorers that have submitted the lowest overall costs for the programs.

ATTACHMENTS: 17-023 Vendor Offers

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Department Director: Renie Broderick, Internal Services Director

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