

**CITY OF TEMPE  
REQUEST FOR COUNCIL ACTION**

**Council Meeting Date: 10/27/2016  
Agenda Item: 6A1**

**ACTION:** Approve one-year contract renewals with G4S Secure Solutions and Truly Every Assignment Matters, LLC to provide armed and unarmed security officer services for various City departments.

**FISCAL IMPACT:** Total combined cost of these one-year renewals shall not exceed \$1,000,000. Sufficient funds have been appropriated in the General Fund – cost centers 2251 (Professional Development Bureau), 2239 (Homeland Security Unit), and 1413 (Court Building Security); Transit Fund – cost centers 3913 (PD Security Transportation Center), and 3912 (PD EVBO and Maintenance Facility); and Water/Wastewater Fund – cost center 3004 (Water Security) for the anticipated expenditures in the current fiscal year.

**RECOMMENDATION:** Approve the contract renewals.

**BACKGROUND INFORMATION:** (Contracts 14-058-01 and 02) City Council originally approved the award of these contracts on December 12, 2013 (with an effective date of January 2, 2014) for an initial one-year period with four, one-year renewal options. This renewal request is the third of four available renewal options.

Contractor Performance

The performance of G4S Secure Solutions and Truly Every Assignment Matters (T.E.A.M.) has been evaluated by staff as shown below:

<u>Evaluation Criteria</u>	<u>G4S Secure Solutions</u>		<u>T.E.A.M. Security*</u>	
	<u>Meets Contract Requirements</u>	<u>Does not Meet Contract Requirements</u>	<u>Meets Contract Requirements</u>	<u>Does not Meet Contract Requirements</u>
Personnel are responsive, cooperative and available	X		NA	
Overall quality of products or services delivered	X		NA	
Timeliness of performance	X		NA	
Quality of follow-up in resolving complaints or problems	X		NA	
Firm's promptness in submitting accurate invoices	X		NA	

\*T.E.A.M. Security was awarded as a secondary back-up company and has been utilized on a very limited basis to date.

Scope of Services

The City currently utilizes a total of 25 full time security officers under the G4S contract. The vast majority of these positions are armed (24 out of 25 positions). The security officers are assigned to a variety of locations throughout the City including the following:

- East Valley Bus Operations and Maintenance (EVBOM): 6.2 officers
- Tempe Transit Center: 4.2 officers
- Tempe Municipal Courts: 3 officers
- City Hall Complex: 2.2 officers
- 525 Building: 1.2 officers (Lead)
- Tempe Library: 3.2 officers
- Escalante Center: 2 officers

- Johnny G. Martinez: 2 officers
- Project Manager (Supervisor): 1 officer

During the past year, the City added two (2) full time armed security officers for additional support at the Tempe Public Library and the Escalante Center.

Renewal Pricing

Both companies have agreed to renew with no increase to the currently approved hourly rates.

**ATTACHMENTS:** None

**STAFF CONTACT(S):** Noah Johnson, Police Commander, (480) 858-6332

Department Director: Renie Broderick, Internal Services Director

Legal review by: David Park, Assistant City Attorney

Prepared by: Michael Greene, C.P.M., Procurement Administrator